

Executive secretary practice test Textbook

Executive Secretary Practice Test: Your Ultimate Guide to Success

Preparing for an executive secretary exam can be an intense and demanding process. Whether you're aiming to land your dream position or advance in your current role, taking an **executive secretary practice test** is an essential step in your preparation. These practice assessments help you familiarize yourself with the exam format, identify your strengths and weaknesses, and build confidence to perform at your best on test day. In this comprehensive guide, we'll explore everything you need to know about executive secretary practice tests, including their importance, what to expect, how to prepare effectively, and tips to maximize your results.

Understanding the Executive Secretary Practice Test

What Is an Executive Secretary Practice Test?

An executive secretary practice test is a simulated exam designed to mimic the actual assessment used by employers or certification bodies to evaluate candidates' skills and knowledge. These tests typically cover a range of competencies essential for executive secretaries, such as administrative skills, communication, time management, and technical proficiency.

Why Are Practice Tests Important?

- **Familiarize Yourself with the Exam Format:** Practice tests replicate the structure and timing of the actual exam, making you more comfortable with the process.
- **Identify Knowledge Gaps:** They help you discover areas where you need improvement, allowing targeted study efforts.
- **Build Confidence:** Regular practice reduces anxiety and boosts your self-assurance during the real test.
- **Improve Time Management:** Practicing under timed conditions helps you learn to allocate your time efficiently across different sections.

Components of an Executive Secretary Practice Test

Common Sections and Topics Covered

An executive secretary practice test generally assesses skills across several key areas:

1. General Office Administration

- Data entry and management
- Record keeping and filing systems
- Scheduling and calendar management
- Travel arrangements and expense reporting

2. Communication Skills

- Verbal and written communication
- Drafting professional emails and correspondence
- Telephone etiquette

3. Technical Skills

- Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint)
- Use of office management software
- Basic data analysis

4. Reasoning and Aptitude

- Logical reasoning
- Numerical aptitude
- Problem-solving exercises

5. Professional Skills and Personal Attributes

- Time management
- Attention to detail
- Discretion and confidentiality

How to Prepare Effectively for the Executive Secretary Practice Test

1. Understand the Test Format and Content

Before starting your preparation, gather information about the specific test you will take. Review

official guidelines, sample questions, and any available practice materials. Knowing the format helps you structure your study plan efficiently.

2. Use Quality Practice Tests and Study Materials

Search for reputable sources that offer simulated exams tailored for executive secretary assessments. These might include:

- Online practice test platforms
- Official certification bodies? resources
- Study guides and workbooks

3. Focus on Your Weak Areas

After taking practice tests, analyze your results to identify topics where you perform poorly. Dedicate extra time to improve in these areas through targeted study and exercises.

4. Practice Time Management

Simulate real testing conditions by timing yourself during practice sessions. This helps you develop an instinct for pacing and ensures you can complete all sections comfortably within allotted times.

5. Enhance Your Technical Skills

If your practice tests reveal gaps in software proficiency, consider enrolling in short courses or tutorials for Microsoft Office and other relevant tools.

6. Improve Your Communication and Professional Skills

Practice drafting professional emails, memos, and managing phone calls. Role-playing scenarios can also bolster your confidence in real-world communication.

Tips for Maximizing Your Performance on Practice Tests

- **Set a Regular Study Schedule:** Consistency is key. Dedicate specific times each day or week to focused practice.
- **Simulate Exam Conditions:** Take full-length practice tests without interruptions to build stamina and reduce exam-day anxiety.
- **Review Your Mistakes:** After each practice session, thoroughly analyze errors to understand

what went wrong and how to avoid similar mistakes in the future.

- **Stay Positive and Motivated:** Celebrate small wins and progress milestones to keep yourself motivated throughout the preparation process.

- **Use Flashcards and Quick Notes:** Create quick-reference materials for formulas, common phrases, and technical tips for easy review.

Sample Executive Secretary Practice Test Questions

To give you a glimpse of what to expect, here are sample questions from typical sections:

1. Office Management

- Which of the following is the most efficient way to organize files for quick retrieval?

- A) Alphabetical filing system
- B) Chronological filing system
- C) Subject-based filing system
- D) Random filing system

- What is the first step in scheduling a meeting?

- A) Book the venue
- B) Send invitations
- C) Confirm availability of participants
- D) Prepare the agenda

2. Communication Skills

- Choose the most formal way to respond to a client's complaint email:

- A) Sorry for the inconvenience. We'll fix it.
- B) Thank you for bringing this to our attention. We sincerely apologize and will address the issue promptly.
- C) We don't take responsibility for that.
- D) Please hold while I check with my supervisor.

3. Microsoft Office Proficiency

- Which Excel function is used to find the average of a range of cells?
- A) SUM
- B) COUNT
- C) AVERAGE
- D) MAX

Final Thoughts

Preparing for an executive secretary role requires a combination of technical skills, administrative knowledge, and professional etiquette. Incorporating regular practice tests into your study routine is one of the most effective ways to improve your chances of success. Remember, the key is consistent practice, thorough review, and targeted learning to address your weaker areas.

By dedicating time to take multiple practice tests, analyzing your performance, and refining your skills accordingly, you'll position yourself confidently to excel in the actual exam. Whether you're aiming for certification or a new job opportunity, an **executive secretary practice test** is your stepping stone toward achieving your career goals.

Good luck with your preparation!

Executive Secretary Practice Test: Your Comprehensive Guide to Success

Navigating the path to becoming a proficient executive secretary requires more than just understanding basic administrative tasks. It demands a combination of organizational skills, communication prowess, technical knowledge, and the ability to handle complex scenarios with professionalism. One of the most effective ways to prepare for certification exams or job assessments is through an executive secretary practice test. These practice exams serve as a vital tool to evaluate your current knowledge, identify areas for improvement, and build confidence ahead of the real test.

In this comprehensive guide, we will explore the importance of executive secretary practice tests, delve into the key areas covered, provide tips on how to approach your preparation, and offer insights on how these tests can help you succeed professionally.

Why is an Executive Secretary Practice Test Important?

Before diving into how to prepare, it's essential to understand why taking practice tests can significantly impact your exam readiness:

- Assessment of Knowledge and Skills

Practice tests help you evaluate your understanding of core responsibilities such as scheduling, correspondence, document management, and communication.

- Familiarity with Exam Format

They familiarize you with the types of questions, instructions, and time constraints, reducing exam-day anxiety.

- Identification of Weak Areas

Practice exams highlight topics where you need further study, allowing targeted preparation.

- Time Management Skills

Simulating real exam conditions helps you develop effective strategies to allocate your time efficiently.

- Building Confidence

Regular practice boosts your confidence, making you more comfortable and focused during the actual exam.

Key Areas Covered in an Executive Secretary Practice Test

An executive secretary practice test typically assesses a broad spectrum of skills and knowledge areas critical to the role. Here's an overview of the core sections:

- General Knowledge and Administrative Skills

- Office procedures and protocols
- Basic business terminology
- Company policies and procedures
- Time management and prioritization

- Communication Skills
 - Written correspondence (emails, memos, reports)
 - Verbal communication and telephone etiquette
 - Listening skills
- Computer and Technical Skills
 - Proficiency in MS Office Suite (Word, Excel, PowerPoint, Outlook)
 - Data entry and management
 - Using calendar and scheduling software
 - Familiarity with office equipment (printers, scanners)
- Mathematical and Numerical Reasoning
 - Basic calculations
 - Data interpretation
 - Budgeting and expense tracking
- Situational and Behavioral Questions
 - Handling difficult clients or colleagues
 - Managing multiple priorities
 - Problem-solving scenarios

How to Prepare Effectively Using Practice Tests

Preparation is key to excelling in your executive secretary assessment. Here's a step-by-step approach:

- Identify Reliable Practice Tests

- Choose practice exams from reputable sources, such as professional associations or published study guides.

- Look for tests that simulate the actual exam format and difficulty level.

- Set a Study Schedule

- Dedicate consistent time slots for practice sessions.

- Incorporate review periods to revisit challenging topics.

- Simulate Real Exam Conditions

- Take practice tests under timed conditions.

- Find a quiet environment free from distractions.

- Avoid using external resources during the simulation to mimic actual test conditions.

- Review and Analyze Results

- Carefully review your answers, especially incorrect ones.

- Understand the reasoning behind correct responses.

- Create a list of topics where you need improvement.

- Focus on Weak Areas

- Supplement your practice with targeted study materials.

- For example, if you struggle with MS Excel, dedicate extra time to tutorials and exercises.

- Repeat and Reinforce

- Take multiple practice exams over time to track progress.

- Gradually increase the difficulty level and timing precision.

Tips for Maximizing Your Practice Test Performance

- Stay Calm and Focused

Confidence and composure can positively influence your performance.

- Read Instructions Carefully

Misunderstanding questions or instructions can lead to unnecessary errors.

- Manage Your Time Wisely

Allocate appropriate minutes to each section, leaving room for review.

- Practice Effective Note-Taking

Jot down key points or formulas that you need to remember.

- Use Practice Tests as Learning Tools

Don't just aim to score high; analyze mistakes to deepen your understanding.

Sample Topics and Question Types in an Executive Secretary Practice Test

To give you a clearer picture, here are some typical questions you might encounter:

Multiple Choice Questions

- Which of the following is the most appropriate response to a scheduling conflict?
 - A) Ignore the conflict
 - B) Reschedule both appointments
 - C) Consult with the supervisor for priority
 - D) Cancel the less important appointment

- What is the correct format for a formal business email greeting?
- A) Hey there!
- B) Dear [Recipient's Name],
- C) To whom it may concern,
- D) Hello!

Practical Exercises

- Draft a professional email responding to a client's complaint.
- Create a schedule for a week considering multiple appointments and deadlines.
- Organize a set of data into an Excel spreadsheet and generate a simple chart.

Situational Judgments

- You are running late for an important meeting. What is the best course of action?
- A) Call the attendees to inform them
- B) Rush to the meeting without informing anyone
- C) Send an apology email afterward
- D) Do nothing and attend as soon as possible

Resources and Tools to Support Your Preparation

- Official Certification Guides

Many professional organizations publish study materials tailored for executive secretary exams.

- Online Practice Platforms

Websites like TestPrep, ExamTopics, or industry-specific portals often offer free or paid practice tests.

- Mobile Apps

Use apps for quick revision, especially for technical skills like Excel or Word.

- Study Groups and Forums

Connect with peers to exchange tips, share practice questions, and motivate each other.

Final Thoughts: Your Path to Certification and Career Advancement

Preparing for an executive secretary practice test is a strategic process that combines self-assessment, targeted learning, and regular practice. By simulating the exam environment, focusing on your weak areas, and leveraging available resources, you can significantly improve your chances of success. Remember, this test is not just an evaluation but a stepping stone toward professional growth, higher responsibilities, and career development.

Stay consistent, stay motivated, and approach your preparation with confidence. Your organization's leadership is counting on your skills, and with diligent preparation, you will be well-equipped to meet and exceed expectations.

Good luck on your journey to becoming an outstanding executive secretary!

Question What are the key skills assessed in an executive secretary practice test? The practice test typically evaluates skills such as communication, organization, time management, proficiency in office software, and knowledge of administrative procedures. **Answer** How can I prepare effectively for an executive secretary practice test? Preparation should include reviewing common administrative tasks, practicing typing and shorthand, familiarizing yourself with office management software, and studying relevant business communication principles. What types of questions are commonly included in an executive secretary practice test? Questions often cover topics like scheduling, prioritization, written communication, basic accounting, data entry, and comprehension of office protocols. Are there online resources or practice tests available for executive secretary exams? Yes, numerous websites offer sample questions, practice exams, and study guides to help candidates prepare for executive secretary tests effectively. How important is accuracy versus speed in completing an executive secretary practice test? Both accuracy and speed are crucial; accuracy ensures quality work, while speed demonstrates efficiency. Balancing both skills is essential for performing well on the test and in the role.

Related keywords: executive secretary exam, secretary practice questions, administrative assistant test, office administration exam, secretary interview prep, executive assistant skills test, secretary certification exam, office management practice, administrative test prep, executive secretary training

EXECUTIVE BRANCH TEST AND ANSWERS MULTIPLE CHOICE

executive branch test and answers multiple choice are essential tools for students, educators, and civics enthusiasts aiming to understand the functions, structure, and responsibilities of the executive branch of the United States government. These tests serve as effective assessment methods to evaluate knowledge about presidential powers, the roles of various executive agencies, and the overall functioning of the executive branch. In this comprehensive guide, we will explore key concepts related to the executive branch, provide sample multiple-choice questions with answers, and offer tips on how to prepare for such tests.

Understanding the Executive Branch of the U.S. Government

The executive branch is one of the three branches of the United States government, alongside the legislative and judicial branches. Its primary responsibility is to enforce laws, manage national affairs, and oversee the operation of government agencies.

Core Functions of the Executive Branch

The executive branch is tasked with several critical functions, including:

- Implementing and enforcing federal laws
- Managing national defense and foreign policy
- Appointing government officials and federal judges
- Preparing the federal budget
- Overseeing federal agencies and departments

Key Components of the Executive Branch

The main components include:

- **The President:** The head of state and government, responsible for executing federal laws.
- **The Vice President:** Assists the President and presides over the Senate.
- **Executive Departments:** Major administrative units like the Department of Defense, State, Treasury, and others.
- **Executive Agencies and Commissions:** Smaller agencies like the CIA, EPA, and NASA that carry out specific functions.
- **Independent Agencies:** Agencies that operate independently of executive departments, such as the Federal Reserve.

Common Topics Covered in Executive Branch Tests

Understanding the scope of questions typically asked in multiple-choice tests about the executive branch can help students prepare effectively. Key topics include:

Presidential Powers and Responsibilities

- Roles as Commander-in-Chief, Chief Executive, Chief Diplomat, and Chief Legislator.
- The process of presidential elections and terms.
- Powers to veto legislation and issue executive orders.

Checks and Balances

- How the legislative and judicial branches check the President's powers.
- The process of confirming appointments and ratifying treaties.

Roles and Responsibilities of the Vice President

- Duties in succession and specific constitutional roles.
- The vice president's influence in policy-making.

Executive Departments and Agencies

- The functions of major departments like State, Defense, and Treasury.
- The role of independent agencies.

The President's Cabinet and Advisory Bodies

- Composition and functions of the Cabinet.
- The role of advisory bodies like the National Security Council.

Sample Multiple-Choice Questions and Answers

To give a clearer picture of what to expect, here are some sample questions with correct answers highlighted.

Question 1:

What is one of the primary roles of the President of the United States?

- A) Drafts and passes laws
- B) Enforces federal laws
- C) Interprets the Constitution
- D) Serves as the head of Congress

Answer: B) Enforces federal laws

Question 2:

Which constitutional power allows the President to reject legislation passed by Congress?

- A) Veto
- B) Executive order
- C) Judicial review
- D) Impeachment

Answer: A) Veto

Question 3:

Who is next in line to succeed the President if the President can no longer serve?

- A) Speaker of the House
- B) Vice President
- C) Secretary of State
- D) Senate Majority Leader

Answer: B) Vice President

Question 4:

Which of the following is NOT a power of the President?

- A) Sign treaties
- B) Declare war

- C) Appoint federal officials
- D) Grant pardons

Answer: B) Declare war

Question 5:

The department responsible for managing the country's finances is:

- A) Department of State
- B) Department of Defense
- C) Department of Treasury
- D) Department of Justice

Answer: C) Department of Treasury

Strategies for Preparing for the Executive Branch Test

Effective preparation can significantly improve performance on multiple-choice exams about the executive branch. Here are some tips:

Understand Key Concepts

- Focus on understanding the roles, powers, and limits of the President, Vice President, and other executive officials.
- Memorize the main functions of major departments and agencies.

Practice with Sample Questions

- Use practice tests and quizzes to familiarize yourself with question formats.
- Review explanations for both correct and incorrect options.

Use Visual Aids

- Create flashcards for important terms, roles, and processes.
- Use diagrams to understand the structure of the executive branch.

Stay Updated on Current Events

- Keep abreast of recent presidential actions, executive orders, and cabinet appointments to contextualize your knowledge.

Review the Constitution

- Pay particular attention to Articles II (the Executive), amendments, and key rulings related to executive powers.

Additional Resources for Learning About the Executive Branch

To deepen your understanding and prepare thoroughly, consider the following resources:

- [The U.S. Constitution](#)
- [Official White House Website](#)
- [Kids Konnect - Executive Branch](#)
- Educational videos and tutorials on platforms like Khan Academy and YouTube.

Conclusion

Understanding the executive branch is fundamental to grasping how the United States government functions. An executive branch test with multiple-choice questions assesses knowledge of presidential powers, the structure of the executive agencies, and the system of checks and balances that maintains government accountability. By familiarizing yourself with common questions, key concepts, and effective study strategies, you can confidently approach such tests and improve your civics knowledge. Remember, consistent practice and staying informed about current governmental affairs are invaluable in mastering the content related to the executive branch.

Executive Branch Test and Answers Multiple Choice: A Comprehensive Guide for Students and Civics Enthusiasts

Understanding the intricacies of the executive branch is fundamental to grasping the functioning of government and the distribution of power within the United States. As part of civics education, many students encounter multiple-choice assessments designed to evaluate their knowledge of the executive branch's structure, powers, responsibilities, and historical context. This article aims to provide an in-depth review of common questions, detailed explanations of answers, and analytical insights to help learners navigate such tests confidently.

Introduction to the Executive Branch

The executive branch is one of the three core branches of the U.S. government, alongside the legislative and judicial branches. Its primary role is to enforce and administer federal laws, with the President serving as the head of state and government. The functioning of this branch directly influences national policy, foreign relations, and domestic administration.

Understanding the executive branch involves knowledge of its constitutional basis, key officials, powers, limitations, and how it interacts with other branches. Multiple-choice tests often focus on these foundational aspects, emphasizing the roles of the President, Vice President, Cabinet, and various federal agencies.

Common Multiple Choice Questions on the Executive Branch

These assessments typically include questions that cover the following core areas:

- The constitutional basis of the executive branch
- The powers and duties of the President
- The structure and function of the Cabinet
- The process of presidential elections and succession
- Checks and balances involving the executive branch
- Key amendments affecting presidential powers
- Notable historical executive actions and policies

Below, we explore these areas in detail, providing sample questions, correct answers, and comprehensive explanations.

The Constitutional Foundations of the Executive Branch

Sample Question 1:

Which article of the U.S. Constitution establishes the executive branch?

- A) Article I
- B) Article II
- C) Article III
- D) Article IV

Answer: B) Article II

Explanation:

Article II of the U.S. Constitution explicitly establishes the executive branch, outlining the powers, responsibilities, and election process of the President and Vice President. It delineates the President's role as Commander-in-Chief, chief diplomat, and chief executive, among other powers. Understanding this constitutional foundation is crucial for grasping how the executive functions within the federal government.

The Powers and Responsibilities of the President

Sample Question 2:

Which of the following is NOT a formal power of the President?

- A) Vetoing legislation
- B) Declaring war
- C) Appointing federal judges
- D) Granting pardons

Answer: B) Declaring war

Explanation:

While the President has significant powers, declaring war is explicitly a congressional power as outlined in Article I of the Constitution. The President can request declarations of war and is the Commander-in-Chief of the armed forces, but the formal authority to declare war resides with Congress. The other options?vetoing legislation, appointing judges, and granting pardons?are formal presidential powers.

Additional note:

The President's powers are also shaped by informal powers, such as issuing executive orders and engaging in diplomacy, which are often discussed in test questions for their influence on presidential authority.

The Structure and Role of the Cabinet

Sample Question 3:

The Cabinet is composed of:

- A) The heads of the executive departments
- B) The members of Congress
- C) The Supreme Court justices
- D) Elected state officials

Answer: A) The heads of the executive departments

Explanation:

The Cabinet consists of the heads of the 15 executive departments, such as the Department of State, Defense, Treasury, and others. These officials advise the President on policy matters and oversee their respective agencies. The Cabinet is not a legislative or judicial body but a key component of the executive advisory system.

Analytical insight:

Multiple-choice questions may also probe understanding of how Cabinet members are appointed (by the President and confirmed by the Senate) and their role in policy implementation.

Presidential Elections and Succession

Sample Question 4:

Who becomes President if the sitting President dies or becomes incapacitated?

- A) The Vice President
- B) The Speaker of the House
- C) The Secretary of State
- D) The Chief Justice of the Supreme Court

Answer: A) The Vice President

Explanation:

The 25th Amendment explicitly states that the Vice President assumes the presidency if the President dies, resigns, is removed from office, or becomes incapacitated. This process ensures continuity of government and stability during crises.

Additional context:

Questions often explore the procedures for presidential succession beyond the Vice President, including the roles of Cabinet members in a line of succession.

The Presidential Election Process

Sample Question 5:

Electors in the Electoral College are:

- A) Selected by the popular vote in each state
- B) Elected directly by the people in a national vote
- C) Appointed by Congress
- D) Selected randomly

Answer: A) Selected by the popular vote in each state

Explanation:

Electors are chosen by popular vote within each state, and their number corresponds to the total congressional delegation (House + Senate). The Electoral College then casts the official votes for President and Vice President. This indirect election process reflects the federal structure of the U.S. government.

Analytical note:

Understanding the Electoral College system is a common focus in multiple-choice tests, especially regarding its role, criticisms, and potential reforms.

Checks and Balances Involving the Executive Branch

Sample Question 6:

Which of the following actions can Congress take to check the power of the President?

- A) Override a presidential veto with a two-thirds majority
- B) Appoint Supreme Court justices
- C) Issue executive orders
- D) Serve as Commander-in-Chief

Answer: A) Override a presidential veto with a two-thirds majority

Explanation:

Congress can check presidential power primarily through legislative actions such as overriding vetoes, approving appointments, and ratifying treaties. The veto override requires a two-thirds majority in both chambers. Appointing judges is a presidential power, while issuing executive orders is an executive power, and serving as Commander-in-Chief is presidential.

Critical analysis:

Test questions often focus on the delicate balance between branches, emphasizing how each branch can check the other to prevent abuse of power.

Important Amendments Affecting Presidential Power**Sample Question 7:**

Which amendment limits the President to two terms in office?

- A) 20th Amendment
- B) 22nd Amendment
- C) 25th Amendment
- D) 19th Amendment

Answer: B) 22nd Amendment

Explanation:

Ratified in 1951, the 22nd Amendment limits Presidents to serving two terms in office, either consecutively or cumulatively. This was a response to Franklin D. Roosevelt's four-term presidency and aims to prevent the concentration of executive power.

Additional detail:

Other amendments, like the 25th, deal with presidential succession and incapacity, while the 20th sets the terms for congressional and presidential terms.

Historical Executive Actions and Policies

Sample Question 8:

Executive orders are:

- A) Laws passed by Congress
- B) Directives issued by the President to federal agencies
- C) Judicial decisions by the Supreme Court
- D) Amendments to the Constitution

Answer: B) Directives issued by the President to federal agencies

Explanation:

Executive orders are official directives from the President that manage operations of the federal government. They are not laws passed by Congress but have the force of law when issued within the scope of presidential authority.

Analytical insight:

Some questions explore the limits of executive orders, such as their potential to be challenged by courts or overridden by legislation.

Conclusion: Navigating Executive Branch Tests Effectively

Mastering multiple-choice questions about the executive branch requires a thorough understanding

of its constitutional basis, powers, limitations, and historical context. Effective test preparation involves not only memorizing facts but also understanding how different elements interact within the system of checks and balances. Analyzing questions critically, recognizing key keywords, and applying knowledge to interpret scenarios will enhance performance.

In summary, the executive branch is a dynamic and vital component of U.S. government functioning. From the constitutional foundations to modern-day policies, comprehending its structure and operations is essential for any civics student or enthusiast aiming to excel in assessments or deepen their understanding of American governance.

Final tip: Always review recent developments and landmark Supreme Court cases related to presidential powers, as these often feature in advanced civics tests and discussions.

Question What is the primary function of the executive branch in the U.S. government?
Answer To enforce and carry out laws passed by Congress. Which of the following is a power of the President? Veto legislation passed by Congress. Who is responsible for appointing federal judges and cabinet members? The President. What is the term length for the President of the United States? Four years. Which document officially establishes the powers of the executive branch? The U.S. Constitution. Which of the following is NOT a role of the President? Making laws (that is the legislative branch's role). What check does the legislative branch have over the executive branch? The power to impeach and remove the President. Which agency is responsible for advising the President on national security? The National Security Council. How can the President influence legislation without passing laws? By using veto power or issuing executive orders. Which of the following best describes the 'State of the Union' address? An annual speech where the President reports on the condition of the country and proposes legislative priorities.

Related keywords: executive branch quiz, government civics test, executive branch questions, multiple choice government exam, presidential powers quiz, executive branch practice test, civics multiple choice questions, government test prep, executive branch history, government exam answers

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